



Circular No: 22/2023

31 Oct 2023
(updated 26 June 2026)

Traders and Declaring Agents

Dear Sir/Madam

FULL IMPLEMENTATION OF ELECTRONIC CERTIFICATE OF ORIGIN (e-FORM D) UNDER THE ASEAN TRADE IN GOODS AGREEMENT (ATIGA) ON CUSTOMS ESERVICES

1 With effect from 1 January 2024, all ASEAN Members States (AMS) under the ATIGA shall fully implement the electronic exchange of ATIGA Form D (hereinafter referred to as the “ATIGA e-Form D”). With effect from the same day, Singapore Customs will only issue and receive ATIGA e-Form D.

2 All exporters are encouraged to familiarise and onboard the ATIGA e-Form D service on Customs eServices at www.customs.gov.sg > eServices.

3 Both CrimsonLogic Service Bureau and Singapore Aircargo Agents Association printing centres will continue to provide the service to print hardcopy Certificate of Origin until further notice is given. Companies who wish to obtain hardcopy Certificate of Origin for their own purposes can collect them at the printing centres. However, please take note that the importing customs administration in AMS may, from 1 January 2024 onwards, reject the hardcopy Form D for preferential tariff claims. Hence, you are encouraged to utilise only the ATIGA e-Form D for preferential tariff claims.

TradeNet Declaration Procedures for ATIGA Form D

4 The TradeNet declaration procedures for a Form D remains the same. Once the Form D is approved in TradeNet, the next step is to make the necessary adjustments and proceed with the transmission of an ATIGA e-Form D. The exporter or its authorised declaring agent(s) can log in to Customs eServices at www.customs.gov.sg > eServices to submit the Form D for electronic transmission.

More Details on the Procedures on Electronic Exchange of ATIGA e-Form D on Customs eServices

5 To enable the transmission of e-Form D, the exporter and its declaring agent(s) must logged in to Customs eServices at www.customs.gov.sg > eServices.

6 The exporter must inform Singapore Customs of the declaring agent(s) who are authorised to transmit e-Form D on its behalf (if any) by visiting www.customs.gov.sg > eServices



> Search for “Choose your International Connectivity Services & Authorise your Declaring Agent” or via the URL go.gov.sg/aut-da. Once authorised, details of your authorised declaring agent(s) will then be updated in Customs eServices and it can now retrieve your approved Form D and make the technical adjustments before submitting the e-Form D.

7 With the cessation of hardcopy Form D, when the Form D application is approved in TradeNet, please proceed to log in to www.customs.gov.sg > eServices > Search for “ATIGA e-Form D” service or via the URL go.gov.sg/atiga-eform-d. At the ATIGA Form D (SG to AMS) Enquiry screen, please enter the final destination (AMS) of the goods covered by that specific approved Form D in the “Importing Country / Region” mandatory data field. Optional information can be entered to narrow down your search results. From the dropdown list of approved Form D taken out by the exporter, locate the specific Form D to make the necessary adjustments, and proceed to transmit the Form D as an ATIGA e-Form D.

8 On the necessary adjustments, you are encouraged to refer to this [handbook](#) on the step-by-step guide and the [specific list of codes to be used for each field](#).

Clarification

9 Please bring the contents of this circular to your staffs’ attention.

10 You may refer to the Frequently Asked Questions (FAQ) in **Annex A**. If you require further clarification, you may contact us at customs_roo@customs.gov.sg.

Yours faithfully

Wan Boon Oon
Head Tariffs & Trade Services Branch
for Director-General of Customs
Singapore Customs

(This is a computer-generated circular. No signature is required.)

We hope that this circular has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this circular at customs_roo@customs.gov.sg.



Annex A

FREQUENTLY ASKED QUESTIONS

Q1: Will I still be able to collect hardcopy Form D from the printing centres after 1 January 2024?

A1: Yes. The printing centres will continue to print hardcopy Form D for companies who wish to obtain them for their own purposes. Please take note that only the ATIGA e-Form D should be used for preferential tariff claim purposes with effect from 1 January 2024.

Q2: Is it mandatory to collect the printed hardcopy Form D if I have already transmitted the Form D electronically on Customs eServices?

A2: No, you do not need to collect the hardcopy Form D if you do not wish to.

Q3: As an exporter, do I need to register to transmit e-Form D on Customs eServices?

A3: All exporters who logged in to the Customs eServices site will automatically be registered to participate in the transmission of e-Form D on Customs eServices.

Q4: My overseas client claimed that the importing customs authority did not receive the e-Form D although the transmission status was reflected as successful on Customs eServices. What should I do?

A4: Please retrieve the e-Form D from Customs eServices and save it as a PDF file. Send the PDF file to your overseas client so they can check with the importing customs authority on the status of the transmitted e-Form D.

Q5: How does the overseas importer submit its preferential tariff claim to the importing customs authority with an e-Form D?

A5: Please request the importer to consult its customs authority for the relevant information.



Circular No. 22/2023: FULL IMPLEMENTATION OF ELECTRONIC CERTIFICATE OF ORIGIN (e-FORM D) UNDER THE ASEAN TRADE IN GOODS AGREEMENT (ATIGA) ON THE NETWORKED TRADE PLATFORM (NTP) (dated 31 Oct 2023)

Paragraph	Current Details	Updated Details	Date of Update
5	To enable the transmission of e-Form D, the exporter and its declaring agent(s) must have a valid NTP account and if not, one must register for an NTP account. Traders may go to www.ntp.gov.sg > Support > Register an NTP Account for information on account creation.	To enable the transmission of e-Form D, the exporter and its declaring agent(s) must have a valid NTP account and if not, one must register for an NTP account. Traders may go to www.ntp.gov.sg > “Get Started” for information on account creation.	29 Jan 2024
6	The exporter must inform Singapore Customs of their declaring agent(s) who are authorised to transmit e-Form D on their behalf (if any) by logging in to www.ntp.gov.sg > Business Account > Manage Consent & Authorisation for NTP Services > Choose your International Connectivity Services & Authorise your Declaring Agent.	The exporter must inform Singapore Customs of the declaring agent(s) who are authorised to transmit eForm D on its behalf (if any) by going to www.ntp.gov.sg > “Government Services” to search and complete the “Choose your International Connectivity Services and Authorise your Declaring Agent” form. Once authorised, details of your authorised declaring agent(s) will then be updated in NTP and it can now retrieve your approved Form D and make the technical adjustments before submitting the e-Form D.	29 Jan 2024
7	With the cessation of hardcopy Form D, when the Form D application is approved in TradeNet, please proceed to log in to www.ntp.gov.sg > Government Services > International Connectivity> ATIGA e-Form D. At the ATIGA Form D (SG to AMS) Enquiry screen, please enter the	With the cessation of hardcopy Form D, when the Form D application is approved in TradeNet, please proceed to log in to www.ntp.gov.sg > “Government Services” to search for the “ATIGA e-Form D” service. At the ATIGA Form D (SG to AMS) Enquiry screen, please enter the final destination (AMS) of the goods covered by that specific approved Form D in the “Importing Country / Region”	29 Jan 2024



	<p>final destination (AMS) of the goods covered by that specific approved Form D in the “Importing Country / Region” mandatory data field. Optional information can be entered to narrow down your search results. From the dropdown list of approved Form D taken out by the exporter, locate the specific Form D to make the necessary adjustments, and proceed to transmit the Form D as an ATIGA e-Form D.</p>	<p>mandatory data field. Optional information can be entered to narrow down your search results. From the dropdown list of approved Form D taken out by the exporter, locate the specific Form D to make the necessary adjustments, and proceed to transmit the Form D as an ATIGA e-Form D.</p>	
2	NTP	Customs eServices	26 June 2026
4	www.ntp.gov.sg	www.customs.gov.sg > eServices	26 June 2026
5	<p>To enable the transmission of e-Form D, the exporter and its declaring agent(s) must have a valid NTP account and if not, one must register for an NTP account. Traders may go to www.ntp.gov.sg > “Get Started” for information on account creation.</p>	<p>To enable the transmission of e-Form D, the exporter and its declaring agent(s) must logged in to Customs eServices at www.customs.gov.sg > eServices</p>	26 June 2026
6	<p>The exporter must inform Singapore Customs of the declaring agent(s) who are authorised to transmit eForm D on its behalf (if any) by going to www.ntp.gov.sg > “Government Services” to search and complete the “Choose your International Connectivity Services and Authorise your Declaring Agent” form. Once authorised, details of your authorised</p>	<p>The exporter must inform Singapore Customs of the declaring agent(s) who are authorised to transmit e-Form D on its behalf (if any) by visiting www.customs.gov.sg > eServices > Search for “Choose your International Connectivity Services & Authorise your Declaring Agent” or via the URL go.gov.sg/aut-da. Once authorised, details of your authorised declaring agent(s) will then be updated in Customs eServices and it can now retrieve your approved Form D and make the</p>	26 June 2026



	declaring agent(s) will then be updated in NTP and it can now retrieve your approved Form D and make the technical adjustments before submitting the e-Form D.	technical adjustments before submitting the e-Form D.	
7	With the cessation of hardcopy Form D, when the Form D application is approved in TradeNet, please proceed to log in to www.ntp.gov.sg > "Government Services" to search for the "ATIGA e-Form D" service.	With the cessation of hardcopy Form D, when the Form D application is approved in TradeNet, please proceed to log in to www.customs.gov.sg > eServices > Search for "ATIGA e-Form D" service or via the URL go.gov.sg/atiga-eform-d .	26 June 2026
Q2 (Annex A)	NTP	Customs eServices	26 June 2026
Q3 (Annex A)	As an exporter, do I need to register to transmit e-Form D on the NTP?	As an exporter, do I need to register to transmit e-Form D on Customs eServices?	26 June 2026
A3 (Annex A)	All exporters with a valid NTP account will automatically be registered to participate in the transmission of e-Form D on the NTP.	All exporters who logged in to the Customs eServices site will automatically be registered to participate in the transmission of e-Form D on Customs eServices.	26 June 2026
Q4 (Annex A)	NTP	Customs eServices	26 June 2026
A4 (Annex A)	NTP	Customs eServices	26 June 2026